



Terri Connor
ISO Management System Consultant,
IRCA certified Lead Auditor and Equality Advisor

Terri is an innovative and proactive individual with strong communication and organisational skills. Experienced in assessing, developing and implementing Management Systems to deliver business benefits and improved client and supplier relationships with a particular interest in ISO9001 FM, Food and ISO 14001 Environmental Systems and Equality, Diversity and Inclusion Systems.



Experience areas

- ISO Management Consultant – working with a variety of organisations to implement and improve management systems and maintain or achieve ISO certification
- Equality Advisor – working with organisations to improve their equality, diversity and inclusion framework, to develop good practice and take them through Diversity Assured accreditation
- Operations Manager - Setting up a Middle East operation and managing global communication for international company
- International Project co-ordinator – Setting up a Middle East branch office and co-ordination of international projects for plc. Prince2 Practitioner
- HR, administration and IT services– Recruitment, appraisals, payroll and dismissals. Employee handbooks and contracts. Managing IT systems, general administration and office management
- Trainer - delivering Equality and Diversity training courses, staff training and mentoring
- Hospitality – experience in the restaurant and hospitality industry running a 50 cover restaurant and front of house in a country hotel